
GLOBAL QUALITY POLICY



KAZANCI HOLDİNG

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INTRODUCTION

We know the importance of a consistent, effective and transparent communication model to achieve global success in line with our organizational goals. For this reason, we have established a comprehensive Global Quality Policy to communicate with all our stakeholders in an open, transparent and reliable manner. With this policy, we demonstrate our quality approach that meets the needs and expectations of our customers and other stakeholders and complies with national and international standards.

1. PURPOSE

With this policy, we define the fundamental responsibilities and principles to ensure that the products and services we provide fully comply with customer expectations, all national and international regulations, and other applicable requirements, and to guarantee their continuous improvement.

2. SCOPE

This policy covers managers, employees and suppliers in all countries where our company operates.

3. MAIN PRINCIPLES AND COMMITMENTS

- We aim to become one of the leading global energy solution partners by delivering reliable, sustainable, and value-adding energy solutions.
- We establish business models that ensure the creation and monitoring of a Quality Management System fully compliant with international standards within our corporate governance structure.
- We ensure compliance with the requirements of the ISO 9001 Quality Management System, provide the necessary resources and adopt continuous improvement as a core principle.

- We evaluate our risks and opportunities and take the necessary actions to best fulfill our quality-related objectives and commitments.
- We continuously review its quality management system and implement innovative and systematic improvement initiatives to enhance process effectiveness. We are committed to establishing appropriate systems, processes, and reporting structures to ensure continuous improvement.
- We are committed to meeting the requirements and expectations of internal and external customers, ensuring full compliance with all national and international regulations and other applicable conditions, in line with the goal of maximizing customer satisfaction in the delivery of products and services.
- We adopt the fundamental principle of establishing long-term, effective, trust-based, and mutually beneficial collaborations with suppliers and other stakeholders in order to achieve our quality targets and increase our performance.
- We provide training to our employees regarding the quality management system, quality objectives, and processes.
- We encourage the employee participation in achieving quality objectives within their own areas of responsibility.
- We aim to continuously improve our quality performance in the delivery of products and services by leveraging innovative technological solutions.

Our Corporate Governance Policies are one of the cornerstones of our strategy and an integral part of our business culture.



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